Protecting Queensland’s waterways

Our compliance framework

Rachel Scalongne
Department of Natural Resources, Mines and Energy
Our role as a regulator

• Vision

“Together, our land, water, mineral and energy resources deliver sustainable benefits for current and future generations of Queenslanders”

• Aim
Culture, leadership and safety

Planning
- align available resources and tools to effectively and efficiently deliver compliance

Evaluate and improve
- to analyse compliance performance and effectiveness against compliance objectives

Control mechanisms
- mechanisms that encourage, compliance with regulations and standards

Performance
- assess efficiency and effectiveness of the compliance framework to continually develop staff capability

Compliance program
- develop and deliver annual compliance plan by applying resources and tools

Communication
- identify and engage with internal and external stakeholders

Policy framework

Government

Principles

Regulations

Strategy

Governance

Documentation

Behaviour

Monitoring

Reporting

Partnerships

Technology

Training

Oversight

Organisation

Risks

Oversight

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Our guiding principles

• Consistent, fair and responsive
• Targeted
• Supportive
• Adaptive
• Accountable and transparent
• Safety and wellbeing
• Responsive
Elements of success

- Clear vision and direction to proceed
- Operational capability to implement
- Know the why?
Implementation

- Range of tools and mechanisms
- Service delivery model

- State-wide framework, operational policy, annual compliance plan
- Availability of supporting resources, processes, training and tools
- Governance groups to oversee, manage and continuously improve
- Technology to monitor and inform decisions
- Resources allocated to highest priority
Future directions

• Continuous improvement
• Staff capability
• Technology
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